

Your Rights as a Patient

Federal and state laws provide for specific patient rights. At Home Therapy of Crystal Therapy, LLC recognize the responsibility to respect your rights as well as to inform you of them. This summarizes both federal law and the North Carolina Patients' Bill of Rights.

- You have the right to obtain the name and specialty of the physical therapist responsible for your care.
- You have the right to have things explained in your preferred language.
- You have a right to confidentiality of all records and communications concerning your medical history and treatment to the extent provided by law.
- You have a right to a prompt response to all reasonable requests.
- You have a right to request and receive an explanation as to the relationship, if any, of this practice and your doctor to any other health care facility or educational institution, insofar as any such relationship relates to your care.
- You have a right to request and receive information about financial assistance and free health care.
- You have a right to obtain a copy of any rules or regulations of this practice which may apply to your conduct as a patient.
- You have a right upon request to inspect your medical records, request an amendment to, or receive an accounting of disclosures regarding personal health information, and for a reasonable fee, receive a copy of your record.
- You have a right to receive a copy of your medical record free if you show that your request is to support a claim or appeal under any provisions of the Social Security Act in any federal or state financial needs-based benefit program.
- You have a right to refuse to be observed, examined or treated by students or any other staff without jeopardizing your access to care.
- You have a right to refuse to participate as a research subject.
- You have a right to personal dignity, and to the extent reasonably possible, to privacy during physical therapy treatment.
- You have the right to have your cultural, psychosocial, spiritual, and personal values, beliefs, and preferences respected.
- You have a right to quick life-saving treatment without discrimination due to economic status or source of payment; as would pertain to an emergency during a visit.
- You have a right to informed consent to the extent provided by law.
- You (or your representatives) have the right to participate in the creation and practice of your care plan.
- You have a right to request and receive an itemized explanation of your medical bill.
- You have the right to participate in the development of your discharge plan.
- You have the right to make informed decisions regarding your care or to have those decisions carried out by your representative as permitted by state law. The right to make informed decisions includes being informed about your health status, being involved in care planning and treatment and being able to request or refuse treatment.